

Incorporating Tabs on Travel

Wednesday 29 June 2022

Issue 4626



+

Fly Well - new wellbeing measures at the airport and onboard

Jetstar

Trade Welcomes Air NZ Cabin Innovation

As Air New Zealand and the retail trade distribution get set to enter a new type of relationship, retail chains heads have commended the carrier on its innovative cabin design announced this morning.

"It was great to see such a brave and innovative approach to the step changed product being rolled out for 2024" says House of Travel chief executive Bruce Parton who also says the new cabin design also offers agents an opportunity.

"...with seven differing types of seat product on board this enables House of Travel to really combine the best customer and seat experience for our travellers that we know so well. Well done Air New Zealand."

... 'The Holy Grail'

NZ has spent five years on the tip to tail cabin redesign—which again includes an in-flight world-first for economy passengers. "I think the

10 Pages In This Issue News......p1,3-10 Hawaiian Airlines.....p2

most innovative product is the bunks in the rear of the cabin, if they are able to crack the holy grail of providing a good sleep option (even for a set time period) for premium economy and economy then that is a game changer for 2/3 of the aircraft," says Parton. "They already have cuddle class, so this is the next evolution of what the market has been waiting for."

Up the front of the plane Parton says NZ's new Business Premier Luxe product brings NZ'in line or ahead of the current and recently-announced high end business products in the market and addresses all of the areas where there competitors have made advances'.

The First Travel Group too has congratulated Air New Zealand.

"Innovation is key for NZ's success and with their new range of seating from Sky nest to Business Luxe this will only build on their customers confidence and loyalty," says First Travel Group's Malcolm MacLeod. "I look forward to seeing and experiencing the new products in the sky in 2024."

 $See \ pg \ 3 \ for \ more \ on \ the \ new \ product.$

TAANZ Partner Forum



TAANZ staged its second partner forum this afternoon to bring suppliers together to discuss the reboot of the Kiwi travel industry. The general consensus was that travel suppliers and retailers need to work together to demonstrate the benefit of using an agent, and highlight how client funds are protected. TAANZ ceo Greg Hamilton is pictured, on right, with Flight Centre Dave Coombes.

QF AKL Lounge Opens

Qantas advises that its Auckland Airport lounge will re-open for its premium passengers and qualifying loyalty programme members from tomorrow. The move is an important step in QF's Kiwi market growth & the carrier has also flagged plans to upgrade the lounge in the future.

Novotel AKL Re-opens

The Novotel Auckland Airport is set to re-open on Fri (01 Jul) as a full-service hotel. Located directly in front of the AKL international terminal the hotel's 263 rooms and meeting spaces have all been refreshed. It's THIRTEEN50 Bistro & Bar is also re-opening. See more HERE.





ALOHA DOWN UNDER IS BACK!

Register your interest in attending our 10th anniversary roadshow.

REGISTER NOW





DEPARTURES: HAWAIIAN AIRLINES

A	K	L	1 1	Н	N	L		H	A	4	4	6	,	B B		T	U	E	,	T	H	U	,	S	U	N	3	- 4	3 - 3	
C	0	N	N	E	C	T	3 -	N	G	, ,	T	0			, ,		1				3							-	• •	-
H	N	L	3	S	F	0			H	A	1	2				D	A	1	L	Y									, ф	
H	N	L	3	L	A	X			H	A	0	2			3	D	A	1	L	Y	, ,	1					- 3		, ,	
H	N	L	3 7	P	D	X			H	A	2	6				D	A	1	L	Y		1 1					1 1		1	-
H	N	L		S	E	A			H	A	2	2				D	A	1	L	Y		,							-	
Н	N	L		L	A	S			Н	A	1	8				D	A	1	L	Y										
H	N	L		J	F	K			Н	A	5	0	9 8		3	D	A	1	L	Y	3 9	3 5					, ,		,	
Н	N	L	3 3	S	M	F			Н	A	2	0			3	D	A	1	L	Y	3 - 3	3 3							, 4	
Н	N	L	3 3	B	0	S			Н	A	9	0	9 8		3 4	S	U	N	,	M	0	N	,	₩	E	D	,	F	R	
H	N	L		M	C	0			Н	A	8	6				T	U	E	,	T	H	U	,	S	A	T				

OVER 100 DAILY FLIGHTS: HONOLULU TO MAUI, HAWAII ISLAND & KAUAI





2 bags at 32kgs each



Meals



Entertainment

Northern Summer Schedule 2022. Schedules change due to seasonal & operational requirements. Please check your GDS.



BEGIN YOUR VACATION WITH EXTRA LEGROOM ON BOARD. UPGRADE TO EXTRA COMFORT WITH HAWAIIAN AIRLINES.

LEARN MORE AT HAWAIIANAIRLINES.CO.NZ.





Wed 29 June 22 p3

Crowne Properties Open

Crowne Plaza Auckland and Crowne Plaza Christchurch are re-opening, although there's been some changes. Both hotels now boast electric carcharging stations, with the Auckland hotel reopening with a revived Cityhop Car Share partnership, offering guests priority access to sustainable car rentals, as well as benefits such as discounted hourly rates. The Christchurch Crown is now offering 100% paper-free check-in experience, and both properties now feature Antipodes' Premium Hotel Amenity Range in guest bathrooms. In addition, Crowne Plaza Auckland has donated 500 beds to local charities such as Lifewise as it upgrades its furnishings.

See further details on the revamped properties <u>HERE</u>.

QT Blown Away By Dyson



QT is looking to blow your clients away, literally, with its new Dyson styling tools in bathrooms across the brand's portfolio.

Every QT guest room will now house a Dyson Supersonic hair dryer, while the cordless Dyson Corrale straightener will be available across all suites and on request. To ensure clients make the most of these tools, QT will screen exclusive Dyson instructional styling videos in-room. The partnership has been described as a 'mane-changer' for the industry.

ISSN 1176-5275

Travel Today (incorporating Tabs on Travel) is published by Tabs on Travel Ltd, New Zealand. Ph + 64-9-415 8111.

news@traveltoday.co.nz tony@traveltoday.co.nz

> Click Here for Existing Subcription Updates

© All contents are copyright, and must not be transmitted or copied without specific approval.

PO Box 305-167, Triton Plaza, Auckland 0757, New Zealand. Bld i, 5 Miro Place, Albany, Auckland 0132, New Zealand.

> Click Here for NEW Subscriptions

NZ Strives For Best Sleep In The Sky



Air New Zealand is promising the best sleep in the sky from 2024—when its new 787s will boast seven new sleep-focused seating options catering to both economy and business passengers.

As mentioned on pg 1, the new cabin design will house a new Business Premier Luxe seat a, offering more space and privacy, and Skynest—the world's first sleep pods for economy passengers.

NZ chief executive Greg Foran (pictured above) describes the new cabin options as a 'winning formula'. "We have zeroed in on sleep, comfort, and wellness because we know how important it is for our customers to arrive well-rested," he says.

. . . Choices



At the front of the premium cabin, NZ's new Business Premier Luxe (above) caters to passengers looking for the ultimate space and privacy. It includes all the features of Business Premier, plus a fully-closing door and space for two to dine. NZ's revamped Business Premier seat, described as a private nest features extra touches such as more storage, a mirror and wireless device charger.



Among the features of the new Premium Economy seats (above) passengers can recline their seats without impacting the passneger behind.



Next down the cabin is Economy Skynest (pictured above); six pods which will feature on NZ's ultra longhaul 787 routes such as New York, Houston and Chicago. Passengers can pay extra to lay down in for part of the journey. Pricing and how the product will be sold is yet to be announced. Along with Economy Skycouch there's a new Economy Stretch product, a seat for those who want to stretch their legs further than the regular Economy seat.



Finally there's the Economy seat, which has been enhanced with more storage, comfort and space and a 50% bigger screen for entertainment (as pictured above). In Premium Economy and Economy, the Sky Pantry is a new snack station allowing passengers grab a bite to eat and have something to drink. "It's going to be a real game changer for the economy travel experience," says Foran.

NZ has also placed a focus on sustainability. Leather seats are replaced with material, there's 20% lighter servicewear in the premium cabin and 28 million less plastic items will be used in economy, annually for starters.

NZ Booking Glitch

Air New Zealand is asking agents who made a booking for travel on NZ services (operated by SQ) between Singapore and India 01-15 Jul to book on an SQ prime service after a temporary system limitation cancelled the bookings. Agents are asked to please check their queues and re-accommodate clients as the cancellations roll out. When rebooking, book SQ prime service in the same class/cabin or the next best available class, and use endorsement "REISSUED DUE TO NZ* SYSTEM LMTN".



Aloha Hawaii Specials

Hotel
Package Rates,
Activities and
Airport
Transfers

ENJOY TODAY

expedia.co.nz/taap 0800 452 I5I option 2 expedia-nz@ discovertheworld.co.nz

US4



Wed 29 June 22 p

Gibbons Now L.A.'s MD

Craig Gibbons is now managing director Asia Pacific for the Los

Angeles Tourism & Convention Board—as L.A. welcomes back international travellers. Gibbons has



been with the RTO since 2014

and was previously regional director for Asia Pacific.

Prior to that he also held roles at Los Angeles Tourism and Los Angeles World Airports (LAWA), as well as Visit Britain, and Qantas. In the new role, the Sydney-based Gibbons will oversee the RTO's marketing and aviation development in Oceania, Southeast Asia, Japan and South Korea.

AKL Tourism Expo

The three-day Go With Tourism expo is on in Auckland this week (30 Jun-02 Jul) at The Cloud, offering an insight into a career in the tourism and hospitality industry. See HERE.

Trade Gets An NZ Sneak Peek









Air New Zealand's new cabin product design has been a top secret project and a trade group from across the retail brands was among the first to see NZ's new cabin mock-up.

"We're proud to have given our trade partners a sneak peek of the future cabin experience at our innovation lab ahead of today's public reveal," says NZ chief sales officer Leanne Geraghty. "This has been five years in the making and it's super exciting to be delivering to what our customers have told us they want when flying long-haul." Geraghty says passenger feedback on the cabin design was 'loud and clear' about the need for a great night's sleep, 'so being able to offer a lie flat option for all customers

no matter where they book in the cabin is going to be a game changer', she adds.

... Trade Plans

"Greg and I are really looking forward to working more closely with our trade partners as more of the NZ network ramps up," says Geraghty. "I know our teams are eager to work with our trade partners and share greater detail on all these new products to enable them to confidently sell the best sleep in the sky to customers."

... Agent Fares & NYC

As borders open up Geraghty says the national carrier has been thinking of new ways to support and provide value to the trade. This includes the

release of its third agent fare offer since the New Zealand borders re-opened, this time a \$449 works return fare to Papeete, plus the option to take a companion. "With the launch of services to New York fast approaching we'll be catching up in store with trade partners across Jul and Aug with some great spot prizes up for grabs," she adds. 1: Flight Centre's Dave Coombes stretches out in NZ's new Business Premier Luxe seat. 2: NZ's Leanne Geraghty with HoT chief executive Bruce Parton. 3: Dave Fordyce from House of Travel tries out the new SkyNest economy sleep pod. 4: Plenty of leg room in Premium Economy for Dave Fordyce and HLO's Brooke Jamieson. See more pics from the trade sneak peek HERE.





Wed 29 June 22 p5

Vax Mandate Ends

The New Zealand Government will no longer require border workers to be fully-vaccinated from 02 Jul, with C-19 Response Minister Dr Ayesha Verrall saying the risk C-19 poses at the border is now much lower. "Alongside high rates of vaccination amongst border workers the number of passengers arriving by air with C-19 is less than 3%."

Facebook For A Famil



The Korea Tourism Organization Sydney is reminding agents to join its South Korea Travel Specialist ANZ Facebook Group HERE. Members will get the latest information on what's happening in Korea, and be in to win a spot on an upcoming famil.

Broad Banff Appeal As Demand Builds

With Canada back on Kiwis' radar, Banff-Lake Louise Tourism & travel&co have tips to explore the region.

For those looking for non ski/board options, the RTO says there's plenty of tours available. Highlighted options include The Discover Lake Louise and Moraine Lake tour, operated by Discover Banff Tours May-Oct. There's also the Mountains Lakes & Waterfalls tour, oper-

ated by Pursuit Collection; and Hop On Banff's Grizzly Route, exploring Banff, Johnson Canyon, Lake Louise Gondola, Lake Louise Village, Lake Louise and Moraine Lake. For groups suggest a Glaciers, Lakes and Peaks of Lake Louise tour by White Mountain Adventures; and Racvetures Canada's half-day The Lakes Explorer Tour. See more on these options, HERE.

. . . Snow Appeal

For those looking for some onmountain snow action, travel&co director Rob Macready says the company is already is seeing 'very strong demand' for 2022-23 Canada



ski holidays including to the Banff/ Lake Louise area. The sales, he adds, are being driven by Kiwis who've been unable to ski overseas for three seasons. "Canada is always a favourite of Kiwi skiers/boarders," he says. "Even more so this year given at this stage Japan remains closed."

Macready says Banff is a popular ski destination, but points out it also has shopping, restaurants, bars and entertainment. "It is a great destination for families that may have non-skiers/boarders within their mix who have plenty of other activities to fill in their days." See more on travel&co's commissionable ski deals HERE.

L.A. Trade Webinar



Agents looking to incorporate outdoor activities and live sports into their clients Los Angeles travel plans are encouraged to tune into Discover Los Angeles' latest webinar.

Tilted, *LA: Sports Capital*, the ondemand webinar offers an overview of the seasons, teams, and schedules for professional sports in Los Angeles, and highlights the varied athletic experiences available beyond spectator sports, including stadium tours, golf courses, motorsports, and more. Watch it HERE.

LA's Plastic Move

LATAM will eliminate 100% of the single-use plastics used in its operations by 2023, having introduced sustainable travel kits and replaced serveware with reusable and/or recyclable materials. LH says this initiative will eliminate more than 1000 tons of single-use plastics, equivalent to some 36,000 500ml plastic bottles.



DOOR-TO-DOOR ALL-INCLUSIVE WITH 15% REDUCED AND REFUNDABLE DEPOSIT*

PORT-TO-PORT ALL-INCLUSIVE WITH 15% DEPOSIT AND LOWER FARES*

* Door-to-Door All-Inclusive fares will increase 1 September 2022 if not prior. Door-to-Door All-Inclusive 15% reduced and refundable deposit offer is available on all voyages departing up to 31 March 2023. Port-to-Port All-Inclusive fares are available on select voyages departing up to 23 April 2023 and will expire 31 August 2022. Port-to-Port 15% deposit can be converted into a Future Cruise Credit, less \$500 per person admin fee in case of cancellation by guest.

CLICK HERE TO DISCOVER MORE

Wed 29 June 22 p6

New At YOU Marketing

YOU Travel has expanded its marketing team with the addition of Toni Paltridge (pictured right).
John Will-



son, general manager retail for the First Travel Group says Paltridge's appointment is YOU Travel's move 'to strengthen the marketing team with such a high calibre team member in readiness for the intense marketing activity which will eventually come back to the industry'.

Paltridge is well-known in the New Zealand travel industry and has held various marketing positions within the trade dating back to Stella Travel services.

She also operated her own company Sister Trio Retreats, and has held various temporary roles in the industry throughout the C-19 pandemic. Paltridge starts in the role from Mon (04 Jul).

Coral Expeditions Goes Off Course

Coral Expeditions is Asia-bound, announcing four new voyages exploring Japan and the Philippines as part of its Small Islands of the World series.

Launching in Sep 2023, the itineraries will visit lesser visited destinations such as Japan's Ryukyu, Ogasawara and Izu archipelagos. Coral Expeditions' commercial director Jeff Gillies says this is the Japan that most visitors have not seen. "Very few local Japanese people have ventured into these hard-to-reach

Pharaohs With Viking

Clients looking to tick the pyramids of Egypt off their bucket list are advised that Viking's popular 12-day Pharaohs & Pyramids cruise is on sale, with 2023 and 2024 departures now from AUD7295pp. The voyages travels round trip ex Cairo to Luxor, Qena, Esna, Aswan and Edfu, with highlights such as visiting the pyramids of Giza and Karnak Temple, and exploring Aswan's spice market.

The offer is for sales to 30 Jun, see details <u>HERE</u>.



coastal communities of southern Japan, let alone western travellers." Highlighted new additions include the 14-night Journey to Japan ex Guam to Tokyo, which includes visits to the Mariana Islands, the Japanese Ogasawara and Izu archipelagos, and remote Japanese islands including Chichijima, Hahajima and Mukujima. Prices start from AUD11,900. Also new is the 16-night Island Trails of the Philippines ex Keelung to Manila, which explores the small islands of the Philippines shaped by Spanish colonial heritage and World War II history. Highlights will include Taroko Gorge National Park, Palaui Island, and Catanduanes and Cuatro Islas. Prices start from AUD13,600. For more information, including live availability, see **HERE**.

NCL Local Voyages



GO Holidays has Norwegian Cruise Line voyages around Australia and New Zealand on sale including a 12-day Auckland to Sydney cruise priced from \$3119 per person, a saving of \$449.

A premium beverage package available for those clients who book an inside cabin, as well as USD100 onboard credit per cabin and an ultimate dining four meal package, says the wholesaler.

For those who book an oceanview or balcony cabin, GO has a premium beverage package, ultimate dining four meal package, USD50 shore excursion credit per cabin, 250-minute internet package per cabin and a USD100 onboard credit per cabin. Also up for grabs is a \$50 Countdown voucher for those who book and pay in full. The offer is for sales to 31 Jul, for travel on 15 Jan and 27 Jan 2023 departures. See details HERE.



Treat your clients to South Australia

South Australia is in season, with non-stop flights to Adelaide from Auckland commencing 4 July 2022.

Book your clients today

Connections available from all Air NZ serviced domestic airports. Government entry requirements apply. Visit airnzagent.co.nz.





Wed 29 June 22 p7

Avalon & Oantas Points



Avalon's latest incentive means clients can earn double Qantas Points when booking river cruises.

The offer, available to 20 Jul, allows clients to earn four Qantas Points per dollar on all Avalon Waterways river cruises departing in 2022-2024. Clients can pick from voyages such as the 15-day Magnificent Europe ex Amsterdam to Budapest, priced from \$7653 (earn 39,616 points); the 15-day Grand France which sails the Seine, Soane and Rhone Rivers from \$10,401 (earn 45,360 points); and the eight-day Danube Dreams through Germany, Austria, Slovakia and Hungary, priced from \$2875 (earn 17,164 points). To take advantage of the offer, agents must add the Qantas Frequent Flyer details to the traveller's GFOB MyAccount portal prior to departure. See details HERE.

Events In Singapore

Corporate agents looking for events space in Singapore are advised that Mount Faber Peak has re-opened following a renovation with new events spaces and restaurants. There are various customisable spaces on offer, which can host up to 260 people, including The Ballroom, Private Dining Room and Arbora Hilltop Garden and Bistro. See details HERE.

Goad Appointed As CTM Ramps Up

CTM has expanded its Kiwi operation and as the company focuses on growing its New Zealand business organically, the TMC has appointed industry veteran

Phil Goad to a newly-created position of supplier partnership manager New Zealand.

Following the recent acquisition and integrations of Atlas and APX, coupled with increasing customer travel activity CTM says it recognised a

significant opportunity to employ a local NZ-based supplier partnership manager.

"By having that local experience [Phil] will enable CTM to maximise our supplier partnerships and grow our product offering for the benefit of our New Zealand-based and international customers," says CTM head of Australia & New Zealand supplier relations John Balloch.

"With extensive travel knowledge across corporate, leisure and wholesale, and worldly professional experience spanning New Zealand, Australia and the UK, Phil is an ideal choice for our CTM team. Working closely (from afar) with CTM's Australia-based supplier relations team. Goad (pictured) will be based at the CTM Auckland office in Newmarket.

... Bounce Back

At the same time the TMC says corporate travel in New Zealand has bounced back with the reopening of the international borders.

"We're seeing a rush of businesses connecting with the clients and colleagues both at home and overseas," says Balloch.

"The demand our events team (ETM) are seeing for overseas sales conferences, investor roadshows,

incentive trips is very exciting to see."

CTM says its recent Global Customer Survey (May 2022) showed that 80% of respondents expect to travel more or the same amount in the coming 12 months as they did pre C-19, 'so we're excited about that that means for our cus-

tomers and employees', adds Balloch.



Duty of Care has always been a high priority for its customers, says CTM, noting that since C-19 there's been in increased client dependency on its consultants and technology 'to provide up-to-date, reliable and relevant travel advice to both the business traveller and travel arranger at the time of booking, again just before they leave and during their trip'.

In response CTM developed the COVID Hub, a tool that sits within the CTM Portal and which is says provides the most up-to-date, reliable and relevant C-19 travel intelligence to support businesses and travel management stakeholders.

"This is available to our travel consultants and clients, bridging the gap between travel intel," says Balloch. "Additionally, we built airline and hotel health and safety insights into our Lightning on-line booking tool integrated to enable travel bookers to select their services based on a range of health and safety criteria."

New Menu For RSSC



Regent Seven Seas Cruises has launched a new menu for its Sette Mari restaurants. Clients will be able to get the first taste aboard Seven Seas Grandeur's inaugural season in Nov 2023.

The new menu has a focus on heritage, and RSSC staff have travelled to the Puglia region of Italy to draw inspiration. Among the dishes on offer will be Bruschetta al Pomodoro, Zucchine alla Poverella, Branzino in Agrodolce and Pasticcini alla Mandorle.

Following the launch in Seven Seas Grandeur, the cruise line says it will roll out the new menu across the rest of its fleet. See more <u>HERE</u>.

Qatar, Airlink Deal

Qatar Airways and Airlink have signed codeshare deal which will gives QR passengers improved access to destinations such as Ggeberha (Port Elizabeth) Hoedspruit, Skukuza, George in South Africa and beyond to Botswana, Namibia, Zambia, Zimbabwe and Mozambique.



New Off Grid Accommodation In South Australia



South Australia's newly-opened ESCA Nest & Nature is an off-grid option on the Fleurieu Peninsula. The South Australian Tourism Commission says the self-contained, studio-style suites feature sunken outdoors baths, a fire pit and views over Inman Valley. Rates start from AUD599 per night, see <u>HERE</u>.



Wed 29 June 22 p8

Explore East England



Visit East of England has launched a new section on its website for the travel trade, in an effort to better support buyers and raise awareness of the region in the international market.

The resource will offer insight into the activities and accommodation options available, as well as assets to help with product development and marketing. Agents can visit the website or contact Visit East of England's Deborah Brooks HERE for a copy of the Travel Trade Directory 2023/24.

SIN's Time Capsule



The Singapore Flyer has launched a new attraction, Time Capsule, offering clients an insight into Singapore's history. The experience takes around 45 minutes, with clients guided by time travel robot R65 who details how the nation transformed from its humble origins as a small island to the city it is today. Prices start from SGD15 for adults and SGD10 for children, see details HERE.

Italy's Best Feasts & Festivals For '22



As Kiwi demand for Europe skyrockets, the Italian National Tourist Board has shared its jam-packed events calendar, from pop concerts or opera in ancient amphitheatres through to religious festivals.

Kicking off with festivals of faith, there's Festa della Madonna della Bruna in Matera (02 Jul). The religious feast, which also honours patron saint Madonna della Bruna, includes a dawn Holy Mass in Piazza San Francesco D'Assisi, a procession from the Cathedral of Matera carrying a statue of the Madonna, fireworks and more. For the betting-mad Palio di Siena, (16 Jul) is a horse race around Siena's ancient central square. Clients in Siena will find music, costumes and a lively ambience.

Sicily's Festa di Santa Rosalia in Palermo (10-15 Jul) is a 'six-day extravaganza' celebrating the patron saint of Palermo which culminates in a great procession on the evening of 14 Jul.

There's also Festa del Redentore, or the annual Feast of the Redeemer, in Venice 16-17 Jul which includes a lively party, a fireworks display and a canal race of traditional Venetian boats.

... Music

The annual Lucca Summer Festival is on in the picturesque walled city of Lucca throughout Jul. Artists will perform across historic venues including the Piazza Napoleone, Amphitheatre Square and Piazza San Martino. This year's line-up includes Paolo Conte,

Liam Gallagher, John Legend and Justin Bieber.

Then 08-17 Jul Umbria Ja in Perugia, includes Jazz performances in the town's piazzas, theatres and stadiums. The Ravenna Festival is on until 21 Jul with classical music events across Ravenna and nearby towns. Highlights include 100 Cellos with Giovanni Sollima and Enrico Melozzi, the Budapest Festival Orchestra, and dance and ballet performances.

For the Indie music lovers the four-day indy rock Ypsigrock Festival is on 04-07 Aug, set in front of the mediae-val Castle of Castelbuono. There's also Opera in the Arena di Verona, on until 04 Sep in the UNESCO World-Heritage-listed amphitheatre in Verona. Highlights include a night with Spanish Tenor Placido Domingo, known as the 'King of Opera'.

TG Ticketing Update

Thai Airways is extending ticket validity on unused tickets to 31 Dec 2023, citing delays in the recommencement of some of its routes.

The extension applies to TG tickets (217) issued worldwide with an original flight 01 Jan 2020-12 Oct 2021, including those that contain a coupon(s) validated for travel on a TG 3 (three) digit flight number and/ or a TG 4 (four) digit flight number operated by WE to any destination worldwide, including domestic.

Ticket holders can choose to change the date of travel (no charge for same routing/RBD) or extend the ticket validity without a rebooking fee until the aforementioned date. In cases where the original ticketed TG flight/route is not currently operating, tickets may be reissued/rerouted for travel completed by 31 Dec 2023 within the same route area. Agents can email TG HERE for further advice on this.

As for refunds, tickets that have a coupon status as Active and/or Open which have exceeded the maximum refund period of 365 Days are eligible for a refund of both Fare and Taxes, although the refund calculation must comply with the fare rules, including noting any applicable waiver authority.



Fly 5x weekly from 1 July 2022 to over 150 destinations

Visit our Trade Portal

Introducing VIKING MARS

Our newest ocean ship – the 930-guest *Viking Mars* is scheduled to debut in May 2022.

Create the ultimate voyage by combining six of *Viking Mars'* inaugural sailings resulting in an epic 92-day voyage from Barcelona to Auckland or v.v.





Wed 29 June 22 p9

Travelex Expands

Travel continues its upward trajectory, as foreign exchange brand Travelex reveals it has created more than 1200 new international jobs, following a series of major new contract wins across the Asia Pacific, Europe, MET and UK regions.

In the Australia and New Zealand region, Travelex says it is creating more than 100 retail and head office jobs, including positions at Travelex's new airport stores in Adelaide, Brisbane and Cairns. The company is also looking to open 10 new stores in Australia and New Zealand at high profile shopping centres and in key cities. The expansion follows the appointment of a new ceo, Richard Wazacz, who steps into the role from 29 Jun.

New At Currumbin

The National Trust of Australia (Queensland) has appointed Travis Couch as the new gm of Currumbin Wildlife Sanctuary in Queensland. Couch brings with him some 20 years experience, spread across the tourism, sport and entertainment sectors.

MSC: A New Ship Just For Families

MSC Cruises latest ship has been designed specifically with families in mind.

MSC World Europa, set to debut in Dec, will boast a whole host of new features which MSC's kids entertainment manager Matteo Mancini says have taken into account feedback from the more than 350,000 young people who have travelled with the cruise line. "We have invested heavily in the entertainment offering for our younger guests, and we know they value the latest technology, trends and experiences," he adds.

. . . Highlights

The highlights include a 766sqm kids' area, MSC's largest yet, offering seven distinct spaces dedicated to

Anchorage Planner

Visit Anchorage is encouraging agents to find out more onthe destination by checking out its Travel Trade Planner. The guide covers Anchorage, as well as Southcentral Alaska, highlighting the activities and accommodations on offer, as well as itinerary ideas. Check it out HERE.



different age groups from babies through to 17 years old.

A Baby Club will have qualified crew members and there's also a techfilled Teen Club.

New activities including a Lego Celebration Room, seven virtual reality stations, and family game shows such as the K-POP inspired 3,2,1 Knock and the musical Beat The Music

There's also sports programme Z Active and the drone relay race at Drone Academy 2.0. Returning favourites range from live entertainment experience Cabin 12006-The Experience and talent show MSC Dance Crew to MSC Foundation junior ambassadors, which offers guests on board the chance to participate in environmental and community projects. See details HERE.

Solomons Re-open



The Solomon Islands re-opens to travellers on Fri, after more than 800 days of closed borders.

Arriving passengers need to be fully-vaccinated, and show proof of a negative PCR test result taken 72 hours prior to arrival. In line with the re-opening, Solomon Airlines' will reintroduce regular flights between the Solomon Islands and Australia, Fiji, Vanuatu and Kiribati from 01 Aug. It is understood Virgin Australia will resume flights to the island from Dec

Tourism Solomons says the destination has been preparing for this day for some time, with most of the country's tourism operators having upgraded their facilities, and more than 80% of businesses and some 1000 staff undergoing 'Tourism Minimum Standards Extra-Care' training and C-19-safe protocols. For further details on travel to the Solomons, see HERE.



CALLING EXPERIENCED CONSULTANTS... INFINITY HOLIDAYS WANTS YOU!



We currently have positions for consultants to join our Wholesale Legends as we start to grow and send Kiwis abroad again for those dream holidays. You will able to sell the world in a array of product from anywhere around the world along really opening up the world to those who want to see. If you believe that variety is the spice of life then these roles are for you!

A successful candidate will be someone who is passionate about travel, motivated to reach and exceed targets and someone who is not afraid to go the extra mile for their clients! We are privileged to have customers from not only Flight Centre brands but many other travel retail brands across the country, so you have a pool of enquiry to ensure that you are always busy and have the opportunity to excel!

As a valued part of the Flight Centre family, you will enjoy benefits such as unlimited earnings, a culture of reward and recognition and unlimited career potential. Over the past

40 years, we've celebrated many important milestones and today, we are proud to an award-winning global travel retailer.

This year we are SO proud to have been listed as a winner of the HRD's 5' Employer of Choice Award!

Put simply, we're a bunch of travel lovers looking for more travel lovers to join our family.

Here's what one of our current consultants have to say:

"I really enjoy working in a team within a bigger Infinity team, spending time and learning from a number of people across areas. It's great dealing with various areas within Flight Centre as well as a large number of external suppliers for a varied working day!"

If you are interested to hear more contact Kylie Rutland on kylie.rutland@flightcentre.co.nz or alternately APPLY NOW



Wed 29 June 22 p10

UA's Eco Moves



United Airlines' sustainability journey continues and the airline has inked a new sustainable aviation fuel agreement, and a vegan menu offering. UA has invested in, and entered into a commercial deal, with SAF producer Dimensional Energy. UA will purchase at least 300 million gallons of SAF over 20 years from Dimensional. At the same time UA is launching two new Impossible Foods menu items: The Impossible Meatball Bowl, which will be available to first class customers on US domestic flights,

and the Impossible Sausage, available

in its Polaris lounges in Chicago, Los

Lindblad Antarctica Expeditions

Clients with their heart set on seeing penguins are advised that Lindblad Expeditions has four new Antarctic voyages available now for the upcoming 2022/23 season—timed just as the cruise line says the austral summer is dawning and the local penguins begin their courtship rituals.

Departing in Oct and Nov, the voyages explore Antarctica, South Georgia and the Falklands, as well as Patagonia. There's also a range

Flydubai Shuttle

Agents can book a flydubai Shuttle flight from Dubai World Central Airport to Doha 21 Nov-19 Dec. Emirates says the shuttle allows clients to hop on a flight from Dubai to Doha and return back to Dubai the same day. Clients also get free ground transport from the airport in Doha. A return shuttle flight can be booked for an adult or child and ticketed on EK tickets in economy from USD293. There are up to 30 flights a day. See HERE.



of value-add offers from 25% off select solo cabins, to special savings, fourth guest free, and complimentary private charter flights to Ushuaia. Among the voyages is the 17-day South Georgia and The Falklands, departing 05 Oct with prices from \$30,980 per person, including complimentary charter flights, with solo cabin savings available as well as special savings of \$1315.

There's also the 22-day Antarctica, South Georgia and The Falklands on 20 Oct, from \$42,920 including charter flights and a special saving of \$1315. The offers are available on the newly added departures only, and are subject to availability. See more HERE.

From WLG To Japan



The Japan Festival was staged in Wellington last weekend and the Japan National Tourism Organization (JNTO) was among the exhibitors.

More than 20,000 attended the event, celebrating Japanese food and culture. It comes as the NTO highlights Japan's winter offering from skiing and snow-boarding through to onsen-hopping and winter festivals.

"With perfect powder snow and over 600 resorts to choose from, Japan is the ideal destination to enjoy incredible winter sports," says JNTO New Zealand's Alita Holdaway. "Even if you don't ski or snowboard, Japan offers winter adventures full of culture, outdoor activities, and superb cuisine." For details on what's on in winter, see HERE. JNTO Sydney's executive director Yoko Tanaka is pictured at the show with Alita Holdaway, the JNTO New Zealand representative.



'Relax on a wildlife adventure, catch glimpses of exotic animals like the Proboscis monkey and Orang-utans, captivating flora and fauna like the Rafflesia the largest flowers in the world'



- book Malaysia now - info@exotic.net.nz





For fully vaccinated travellers and children aged 12 and below are exempted from pre-departure tests to Malaysia.



For all travellers entering Malaysia.

Please note: Travel insurance is still recommended for all travellers.

No On arrival test required.



For fully vaccinated travellers & children aged 12 and below are exempt from tests on arrival into Malaysia.

